

Sea Horse Beach Resort

GUESTS' FREQUENTLY ASKED QUESTIONS RELATED TO HURRICANES

When is hurricane season in Florida?

Peak activity typically runs between August 1st and October 31st

What happens if a hurricane threatens Longboat Key during my stay?

We follow official evacuation guidance issued by the Town of Longboat Key. If a mandatory evacuation order is issued, guests should:

- Pack up personal belongings – the Sea Horse will not be responsible for things left behind
- Seek assistance from our staff, as needed, to prepare for evacuation
- Notify the front desk of your checkout plans
- Vacate the property

What if I am due to arrive at the Sea Horse during a forecasted or actual hurricane?

- Contact the resort to get the latest storm update
- Determine travel options – we do not allow check-ins if mandatory evacuations are ordered
- File a claim with your travel insurance provider (assuming insurance has been purchased)

Will I receive a refund if a hurricane disrupts my stay?

No. For this reason, we strongly recommend purchasing travel insurance.

Do you have a preferred travel insurance provider?

Yes. Generali Global Assistance. This firm is known for fair pricing and claim settlements. Contact them at www.generalitravelinsurance.com or 800-874-2442. In most cases, travel insurance will cover trip interruptions, cancellations, and expenses related to official weather emergencies affecting your stay. Please review your insurance policy to ensure your understanding of coverages and related benefits.

How will I know if an evacuation order has been issued by the Town of Longboat Key?

We will notify all guests by text and follow-up in person with guests not responding to the text.

How can I get more information in the event of a forecast or actual hurricane?

- Call 941-383-2417
- Text 941-243-6376
- Email info@SeaHorseBeachResort.com
- Search www.seahorsebeachresort.com

